Due to the amount of calls received at the Assessment Department, following the sending of tax accounts, the following voice mailbox has been programmed: 819-827-0516 ext 2239.

When leaving a message, taxpayers are asked to leave:
  - registration number or address of their property
  - phone numbers at work and at home
  - a brief message identifying the reasons for the call.

All calls will be returned within two weeks. When necessary, calls will be returned in the evenings and weekends.

If a taxpayer wishes to meet with us, it is suggested to make an appointment by calling: 819-827-0516 ext 2239.

If a site visit is necessary, it will be done in March of 2014.

Should the owner's request be justified, we will propose a value and furthermore fill out a Notice of Correction Ex Officio.

If the taxpayer does not agree with the proposed value or if no recommendation is made, we will suggest that the taxpayer file out a Request for Assessment Review on or before April 30th, 2014:

- The said form is available at the MRC as well as at your municipality.
- There are costs related to the filing of a Request for Assessment Review. (See Bylaw No. 111-06)
- The assessor is required to submit his Assessment Review response before September 1st, 2014.